

International Bodyguard & Security Services Association

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ANNEX 11

Report on the Quality Control Department 7th Congress of IBSSA 28th April 2001 Bucharest/Romania

Dr. Paul G. HÖGLUND (SWE) – Chairman of the Quality Control Department of IBSSA gave a report on the activities and purposes of the department, and especially on the discussions and decisions made during the QC Department Meeting held on 16th April 2001 at Budapest/Hungary with the presence of Dr. Paul Höglund, Mr. Mihály Pajor and Mr. Péter Neumann.

- 1. IBSSA has decided to launch a new activity, a Quality Control Department for testing of security products and general quality assurance for the IBSSA activities.
- 2. The overall goals and targets for the IBSSA Quality Control and Testing Department is to safeguard and guarantee the quality standards for all IBSSA activities and the quality standards of security products on the international market.

The members of the new department are:

Dr. Paul G. HÖGLUND (SWE), dr. eng., President and Chief Executive of the research and development company as well as the international business consulting company SIBCO, is the Chairman of Quality Control Department of IBSSA.

Mr. Gunnar BERNDTSON (SWE), former owner and director of the company "Swedecontrol International"

Mr. Mihály PAJOR (HUN), Director of Pluto Information Testing Company

Mr. Péter NEUMANN (HUN), Head of the Data Protection and Security Department, Inter Európa Bank

Dr. Nick THEOPHILOPOULOS (GRE), owner and director of Impetus Security Consultants

The quality control for security products will be done by performing various relevant tests. There are different ways of organizing such tests:

To do it at an own testing laboratory

To use existing testing laboratories, certified according to international standards

To send experts to the customers (producers) for on site testing in the companies' premises

At the beginning IBSSA will operate the testing as described in points 2 and 3 above. In all cases the IBSSA will organize the tests, analyze the test results and make a general evaluation of the technical and operational product quality. If the product will satisfy the specifications according to the relevant international standard, IBSSA will issue the test certificate as the guarantee for product quality.

The immediate actions needed for attracting potential customers are extensive internal and external marketing by means of information to IBSSA members as well as to producers of security products.

Finally the specific Policy Declaration for the IBSSA Quality Control and Testing Department will be as follows.

The IBSSA can now help the producers of security products to reach the international market as well as guarantee that the products the requirements in national and international standard. IBSSA Quality Control Department will cooperate with security equipment producers and with their customers on line with national authorities and governments to assure that the general public at large can live safer life.

Dr. Paul G. Höglund Chairman of Quality Control Department of IBSSA